



# SDPRO

User manual



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## WELCOME TO SECURITAS DIRECT

Since 1988, we have been leading in providing security solutions to businesses. By adapting to societal developments and offering increasingly advanced business alarms, we have managed to maintain our position as the most popular alarm company in Sweden. We provide you with an unparalleled level of security. Anyone can offer an alarm, but it is the services we provide that truly make a difference.

For more information, visit [securitasdirect.se](https://securitasdirect.se)

## IMPORTANT PHONE NUMBERS

Our customer service and alarm center are here to assist you with things like recalling alarms, providing guidance on how to use the system, answering questions about invoices, reporting problems with the alarm system, and much more.

Customer Service: **0771-32 75 00**, [kundtjanst@securitasdirect.se](mailto:kundtjanst@securitasdirect.se)

## INFORMATION ABOUT THE CAMERA SURVEILLANCE ACT

Information about GDPR and the Camera Surveillance Act can be found at the Swedish Authority for Privacy Protection (formerly the Data Inspection Board)

[www.imy.se/lagar--regler/kamerabevakningslagen/](https://www.imy.se/lagar--regler/kamerabevakningslagen/)





## EXCERPTS FROM THE ALARM ACT

### ALARM HOLDER'S OBLIGATIONS

**6§** An alarm holder is required to take reasonable measures to prevent the alarm system from causing unnecessary work for the Police Authority due to false alarms. The alarm holder must ensure proper maintenance and supervision of the alarm system and prevent accidental triggering of the alarm by individuals who may come into contact with it.

*Law (2014:587).*

### FALSE ALARMS

**7§** When assessing whether a response should be made or other measures taken due to an alarm, the Police Authority should consider whether the alarm system has previously caused unnecessary efforts by the authorities.

*Law (2014:587).*

**8 §** If a police response is made due to an alarm and it is determined that the alarm was triggered by mistake or due to other deficiencies in the maintenance or equipment of the alarm system, the Police Authority may require the alarm holder to take measures to prevent recurrence.

If the alarm system causes a police response after such a requirement has been issued and the alarm holder has not demonstrated compliance, the alarm holder must pay the cost of the response, unless it is clearly unreasonable.

In cases referred to in the first or second paragraph, if the alarm system is connected to an alarm receiver at the Police Authority, the authority may, according to regulations issued by the government, decide that the system should no longer be connected.

*Law (2014:587)*

## MAINTENANCE INSTRUCTIONS

The customer's responsibility for maintenance varies depending on how the alarm system is configured and which components are installed. Generally, you should always be observant of the alarm system's status, which is displayed through text and/or indicators on the control panel.

You should also perform a visual inspection of all the alarm's detectors (alarm points) a couple of times a year and clean them as needed with a dry cloth. For heavily soiled detectors, you can use a damp cloth, but make sure to always wipe them off with a dry cloth afterward. Be careful when cleaning and never use cleaning agents. After an inspection, you should always perform a local walk test of the alarm system.

(se **WALK TEST**).



# YOUR ALARM SYSTEM

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## CONTROL UNIT

The control unit is the brain of your alarm system. It connects to a standard power outlet (230V) and has 4G transmission via an LTE module as standard.

Connecting it via Ethernet is also recommended for higher operational reliability.

The control unit contains a backup battery that will power the alarm system in case of a power outage.

All other parts of the alarm system, such as control panels, detectors, and sirens, are connected to the control unit. Additionally, the control unit is equipped with tamper protection, i.e., protection against opening or tearing down.

## LTE MODULE

The control unit connects to the GSM network with the built-in LTE module.

The alarm transmission method via the LTE module uses 4G.

## ETHERNET MODULE

The Ethernet module connects to the customer's network to communicate with Securitas Direct's alarm center. This is the most reliable and fastest way to transmit information, and it is strongly recommended to use it if possible. The module works with both static and dynamic IP addresses.

## CONTROL PANEL

The control panel is the device you use to operate the alarm system and its various functions. It displays information about the alarm system's status on a text display, and you can arm or disarm it by entering a PIN code and/or using a tag.

## CARD READER/TAG

In this system, there is the option to use tags to arm and disarm the alarm and control doors, for example.

This is a practical feature that makes it easy to use the alarm while maintaining security. It is important not to confuse this function with an advanced access control system.

# OPERATION

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## USERS

Each person using the alarm system is called a **USER** and has a unique identity in the form of a PIN code and/or a tag.

A user can have different levels of authorization that allow them to control different areas or specific functions of the alarm system.

There are two types of authorization levels: **LIMITED** and **FULL** authorization.

A user with limited authorization can only control and check the status of the areas they have rights to.

A user with full authorization can control and check the status of all areas in the alarm system.

## AREAS/GROUPS

In more extensive systems, it is often necessary or practical to divide the system into multiple areas that can be activated or deactivated separately by different users. These areas can only be configured by an installer and are called **GROUPS** in the system's programming.

The system can be divided into a maximum of 16 different areas that can be controlled separately.

If the system is configured with these areas/groups, it is important to also read the notes and notices about groups in this manual.

## PIN CODE AND/OR TAG TO USE THE SYSTEM

To use the alarm system, you need a **PIN CODE** and/or a **TAG**. A PIN code is unique and consists of 4 to 6 digits.

The alarm manager is the person who administers all user accounts with PIN codes and/or tags. The alarm manager also determines which tasks each user can perform, such as arming or disarming the system, and which menu options the user has access to.

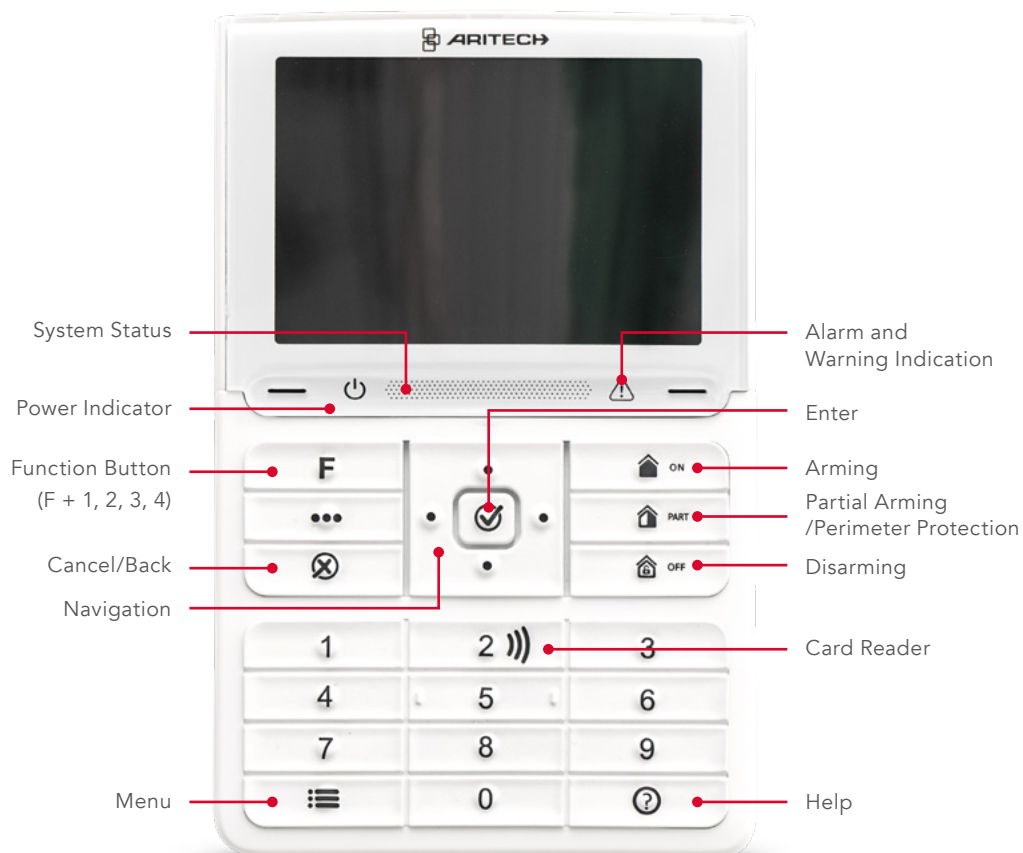
If you try to access a function that you do not have authorization for, you may receive the following error message:



If you open the menu but do not press any button within three minutes, the system will automatically exit the menu through a Time Out function.

Please do not use this Time Out function unnecessarily; instead, you can use the **CANCEL/BACK** button. If someone else uses the menu before it closes automatically, the option used will be logged on your user account.

# ARMING AND DISARMING THE SYSTEM



## ARMING

Enter **PIN CODE** +

Enter **PIN CODE** + + **NUMBER** on the keypad for desired area +

For more detailed instructions, see [Arming areas via the control panel](#).

## ARMING WITH TAG

Hold your tag in front of the reader on number 2

If Disarmed, it will be Armed

**NOTE:** This is the default setting in our template.  
Check with the installer as there are different programming options.

## PARTIAL ARMING

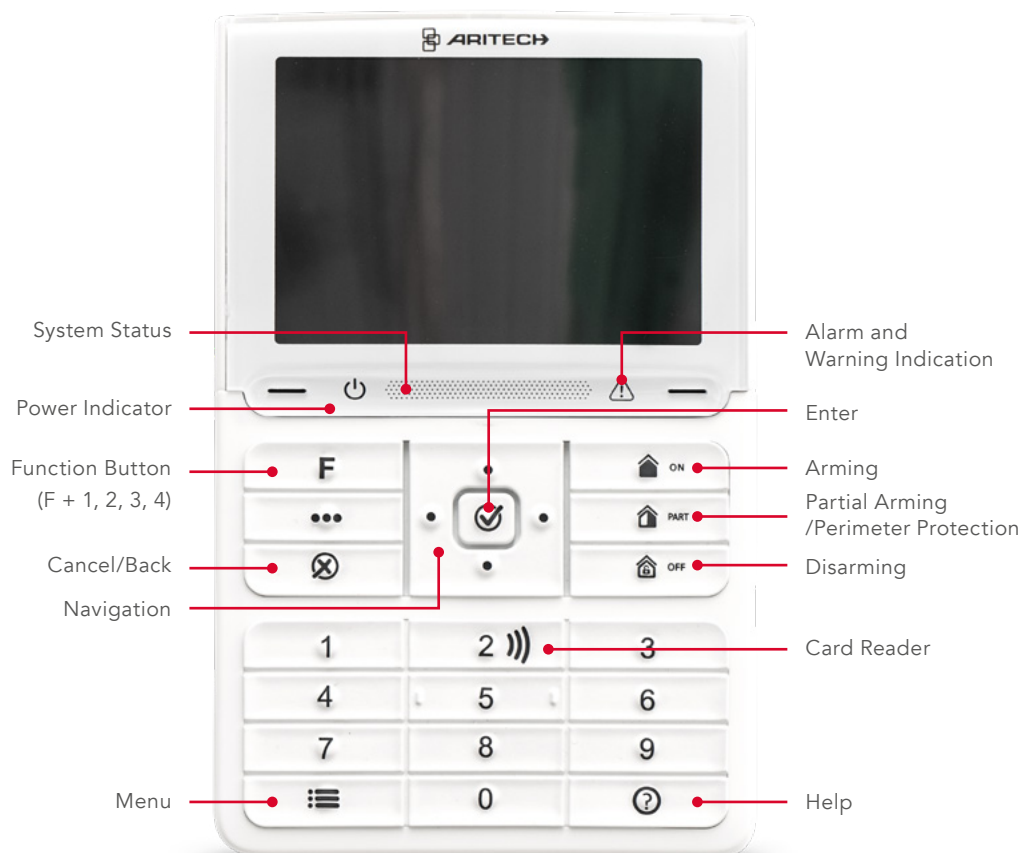
In the control panel, select the desired partial arming option:

```
1>Del-till 1
2 Del-till 2
```

Enter **PIN CODE** +

(If a perimeter protection is not set, an error message will be displayed when trying to arm.)

# ARMING AND DISARMING THE SYSTEM



## DISARMING

Depending on how the system is configured, you can recognize if an area is armed by the LED indicator on the control panel. If the screensaver is activated, only the main LED will light up. The system's status is displayed on the screen after a valid PIN code has been entered.

Enter **PIN CODE** +

Enter **PIN CODE** + + **NUMBER** on the keypad for desired area +

## DISARMING WITH TAG

Hold your tag in front of the reader on number 2

If Armed/Partially armed, it will be Disarmed

**NOTE:** This is the default setting in our template.  
Check with the installer as there are different programming options.

## FORCED ARMING

Enter supervisor code

Press

**Green house** = area ready. **Yellow house** = area not ready.

To arm the system even if the area is not ready, press

The alarm component that is not ready for arming will be displayed.


Press to arm.

## OPERATION



### ADJUSTING THE VOLUME ON THE CONTROL PANEL

- Press  and hold the button
- Use the navigation buttons to move up or down

### ADJUSTING THE LIGHTING ON THE CONTROL PANEL

- Press and hold the function button 
- Use the navigation buttons to move up or down

### COMMUNICATION TEST

- Press and hold the function button 
- Press number 1 at the same time
- Enter the supervisor code
- Press **Enter**  twice
- The display shows: Calling LC → *Call successful*
  - a. If the call fails → first check the network connection and then call Customer Service for assistance.



## WHEN YOU CANNOT ARM OR DISARM

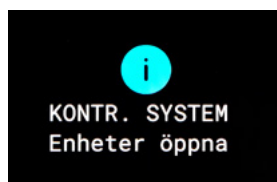


It may be that you do not have authorization to arm/disarm certain areas in the alarm system for the following reasons:

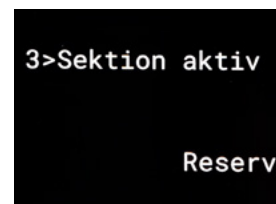
- our control panel has been programmed to only arm/disarm certain areas in the property. Ensure that you are using the correct control panel if there are multiple in the alarm system.
- Your PIN code and/or tag has been programmed to only arm/disarm certain areas in the alarm system. Ensure that you know which areas you have authorization to arm/disarm.

## ACTIVE/OPEN ZONES

If a zone is active/open when you try to arm, you will receive the message:



Listing all active/open zones:



Now, arming the areas is not allowed. If the specified zones must remain open, the problem can be solved by one of the following methods:

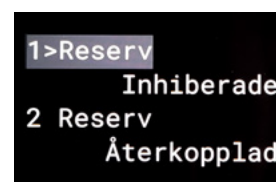
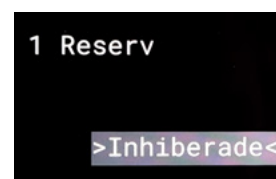
- Cancel arming with **Cancel/back** . Log in to the menu and bypass the zone if it should continue to be active/open.

See **INHIBIT/RECONNECT ZONES**. When the active/open zone is bypassed, try the arming procedure again.

- **Inhibit the zone** from the arming menu.

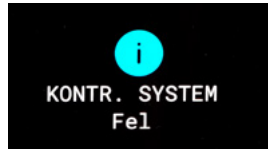
This is only allowed if you have the right authorization. It only works on zones that can be inhibited.

Confirm with **Enter** to inhibit.



If more zones are active, this step can be repeated.

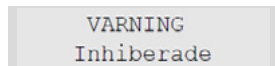
## ACTIVE FAULTS



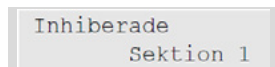
It is not possible to arm an area if certain system faults have occurred. These fault messages can be temporarily deactivated in the same way as active zones (see above). The alarm manager should inform users whether they have the authorization to deactivate fault messages in this way or not.

## INHIBITED ZONES AND FAULTS

If there are inhibited faults or zones, the information about these must be confirmed.




All inhibited zones and faults are listed:



- Press **Enter** to confirm the warning. The arming procedure will then continue.

— or —

- Cancel arming with **Cancel/back** . Once you have identified which zones are active, check them and resolve the issue (e.g., close the door). Perform the arming procedure again.
- **NOTE:** If you do not cancel arming after resolving the issue, the arming procedure will continue automatically, and you may accidentally trigger an alarm when you reach the exit after closing the zone.

The system manager should inform users about which control panels they can use and which areas they can arm/disarm.

## ARMING AREAS VIA THE CONTROL PANEL

1. Enter an authorized PIN code as described to arm or disarm the system.
2. Select areas if prompted to do so. See Areas displayed during arming/disarming for additional information. If there are inhibited or isolated zones in the selected area, they will be displayed.
3. If you want to continue arming, press Enter. Otherwise, press Clear to cancel the arming process. See Inhibit/reconnect zones for additional information. An exit signal will be heard. It can be a long signal or repeated signals.
4. Leave the property/area via the designated entrance/exit. The exit signal will turn off. When an area is armed, its LED will temporarily light red. After a delay, the screensaver will activate and the LEDs will turn off.

## AUTO ARMING

The system can be configured to arm automatically at predetermined days and times. Before the automatic arming starts, a warning period begins.

The system can also warn via sound. The following message is displayed:



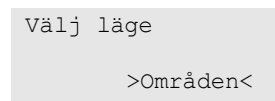
Depending on system settings and user authorization, it is possible to delay the automatic arming during the warning period. Do this by pressing **Cancel/back**, entering the **PIN CODE**, and pressing **Enter**.

## AREAS DISPLAYED DURING ARMING/DISARMING

If your system has not been programmed to display areas assigned to your code on the control panel, these areas will be armed and disarmed automatically (provided all zones are in normal mode).

The area LEDs will light up when the arming or disarming procedure has been successfully completed.

If you have authorization to work with both areas and area groups, you will be prompted to choose between managing individual areas or entire area groups when performing your actions.



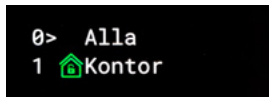
Choose between areas and area groups and then press **Enter**.



## AREA LIST

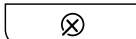
If the areas assigned to your code are displayed on the control panel, all the areas that are armed or disarmed will be shown in a list. Depending on the model and settings of the control panel, the areas can be displayed either as a list or as a symbolic line.

For example:



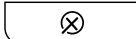
## DEPENDING ON THE LIST TYPE, YOU HAVE THE FOLLOWING OPTIONS::

### SELECTING AREAS ON THE LIST

- To select or deselect an area, enter the area's number. Note that you can only select areas that are currently displayed on the screen.
- To proceed with the selected areas, or with all areas if none are selected, press Enter, Right, or 0.
- Cancel with **Cancel/back** 

### SELECTING AREAS ON THE SYMBOLIC LINE

All areas are selected by default.

- Enter the area's number to select or deselect an area. Note that you can only select areas that are currently displayed on the screen.
- Press Enter or 0 to connect or disconnect the selected areas.
- Cancel with **Cancel/back** 

### LIST OF USER GROUPS

If you have permission to set up or disconnect area groups, these will be displayed instead of individual areas.

Set up or disconnect area groups in the same way as described for areas above.

# ACTIONS WHEN THE ALARM GOES OFF

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When an alarm is triggered, the LED for the alarming zone and the LED for the alarm on the control panel will start blinking. If the screensaver is activated, the LEDs will start blinking when a PIN code is pressed, and the time and date will no longer be displayed on the screen.

A zone can consist of several zones. When the alarm is triggered, it is important to know exactly which zone caused the alarm so that you can quickly address the situation. This information can be read on the display when you disarm the system. You can read more about this in the ["View an Alarm"](#) section.

## WHAT HAPPENS WHEN THE ALARM GOES OFF

There are different types of alarms, and they are triggered in various situations.

### ALARM

An alarm is triggered if:

- The zone is armed, and one of its zones is activated. Example: a door lock has been forced open, causing the siren to sound.
- The zone is disarmed, and a 24-hour zone is activated (emergency exit/day alarm). Example: a panic button has been pressed, or a tamper switch has been opened.

The exact type of alarm signal depends on how the system is programmed (flashing lights, sirens, etc.). The LED on the control panel blinks rapidly.

The zone LED on the control panel identifies the alarm location. An alarm message is sent to the alarm center if programmed.

### LOCAL ALARM

When an alarm is triggered, an internal siren is activated, and the alarm is heard only within the zone and handled on-site. A Zone LED on the control panel starts blinking (depending on the programming).

The control panel emits sound signals until someone acknowledges the alarm on the control panel. This happens, for example, when a zone programmed as a fire door is activated. It is not necessary to contact the alarm center in these situations.

### SYSTEM ALARM

This alarm can be activated at any time, and the exact type of alarm signal depends on how the system is configured, such as flashing lights or sirens. It is activated if the security equipment, such as the control panel, has been tampered with or detects a fault.

You can only reset a system alarm if your code has the authority to do so, and this can be done only after the fault has been addressed. If programmed, the system will also automatically notify the alarm center.

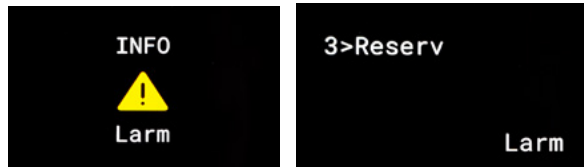
## WHO TO CONTACT WHEN THE ALARM GOES OFF

As an employee, you should contact the person responsible for the alarm system when an alarm is triggered. This is important so that the person responsible is aware of the incident and can relay relevant information to the alarm center when they call. It also helps to clarify whether the alarm has a known cause or if it is a false alarm.

As the person responsible for the alarm system, it is your duty to contact the alarm center to cancel an alarm when necessary.

## VIEW AN ALARM

After disarming, all alarms are listed on the screen.



The first screen shows the alarm type, and the second shows the alarm source.

The second line indicates if there are more alarms for this source.

## RESET AN ALARM

To turn off sirens or buzzers, you must disarm the affected zone where the alarm was triggered.

If an alarm is activated, follow the same procedure as for a normal disarming. When the system is disarmed, you will be prompted to acknowledge the alarm. This is only possible if the issue that triggered the alarm has been resolved.

## ACKNOWLEDGE WITHOUT DISARMING

If you have the appropriate authorization, you have the option to acknowledge an alarm to turn off sirens or buzzers without disarming the zone.


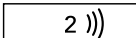
If there is an alarm in an armed zone, repeat the procedure with the **ARM** button to acknowledge the alarm. After acknowledging with the correct authorization, you will be prompted to confirm the alarm. The zone remains armed, and the alarm or fault is acknowledged and silenced.

## ACKNOWLEDGE THE ALARM

If you have the appropriate authorization, you can acknowledge an alarm by pressing **OFF**. However, the alarm cannot be acknowledged if the cause is still active, such as an ongoing tampering of a zone. The issue must be resolved before you can acknowledge the alarm triggered by the fault.

All alarms must be acknowledged. During the alarm acknowledgment process, a counter keeps track of how many unacknowledged alarms remain. If you do not acknowledge the alarms after disarming the system, you will be prompted to do so before the next arming or after the next disarming. This will continue until all alarms have been acknowledged.

## RESET A SMOKE ALARM

- Press and hold the function button 
- Press  simultaneously

## WALK TEST

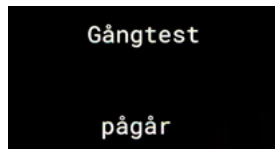
If the system is programmed for the user to perform walk tests, the system may ask you to perform a walk test in the zone while arming it. For the walk test to be approved, you must walk to all zones displayed. The system lists all zones that remain to be tested. The system administrator must inform users which zones need to be tested for the walk test to be approved.

Whether a walk test is necessary depends on:

- System settings
- Activity in the programmed zone during the last 4 hours

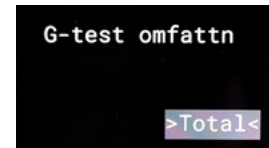
### PERFORMING A WALK TEST

You can manually perform the walk test using menu 8.2.1 Walk Test.



During the walk test, the user can test all detectors in the selected zones.

## HOW TO DO IT:



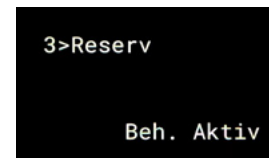
You will then be asked to choose between a full or reduced walk test.

The following options are available:

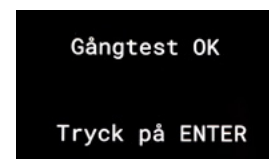
**FULL:** Standard walk test. All appropriate zones are tested.

**REDUCED:** Reduced walk test. This test is limited to zones that have not been active recently, within the last 4 hours, or since the last arming.

Select the scope of the walk test and press Enter. The system lists all zones to be tested.



- Walk along all detection points and check that the detector is activated either by walking in front of it or by opening a door or window. All activated zones are removed from the list on the display.
- Return to the control panel and verify the results. If the test is approved, the following message is displayed:



Otherwise, a list of untested zones remains.



## POSSIBLE PROBLEMS

### THERE IS A FAULTY ZONE

A faulty zone will continue to trigger alarms until it is isolated from the system.

Your system administrator has the authority to isolate the faulty zone if necessary.

As soon as the faulty zone has been isolated or the problem has been resolved, the alarm will reset automatically.

### YOUR PIN CODE DOES NOT WORK WHEN YOU TRY TO ACKNOWLEDGE AN ALARM

There are two possible reasons why your PIN code does not work when you try to acknowledge an alarm:

- You can only acknowledge an alarm for a zone if your PIN code is assigned to that zone. If not, and you try to acknowledge an alarm, you can instead arm/disarm a zone.
- You cannot acknowledge a system alarm if your PIN code does not have the authority for that purpose.

### CONTROL PANEL DOES NOT RESPOND TO BUTTON PRESSES

The control panel may not respond to button presses even though there is no system fault. This is because the control panel is locked after an incorrect code has been entered three or more times.

When you press a button on a locked control panel, it will beep seven times. After 2 minutes, the control panel will be available again, and you can use it as usual.

# MENU

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The alarm system uses a menu structure to set various options and commands. The options and commands available depend on how the system is configured and the permissions your user group has. You may not always see all the items described in this manual.

If you open the menu but do not press any button within three minutes, the system will automatically exit the menu through a Time Out function.

Please do not use this Time Out function unnecessarily; instead, you can use **Cancel/back**. If someone else uses the menu before it automatically closes, the option used will be logged to your user account.

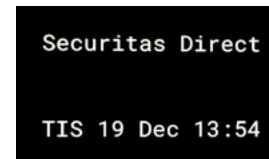
If you try to select an option that your group does not have permission for, the message will be displayed:



Even if you have permission to open a menu option, you may not have access to all the information there. Your permission extends only to the zones assigned to your user account.

## OPEN MENU

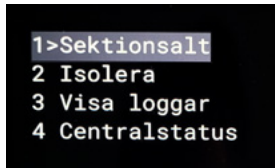
Before you start, make sure that the welcome or status screen is displayed on the screen.



# ZONE OPTIONS

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## 1. ZONE OPTIONS



In the menu, you have the option to temporarily disable zones, and this is called **INHIBIT ZONE**. Additionally, you can also perform user actions on cameras.

## INHIBIT – TEMPORARILY DISCONNECT/RECONNECT ZONES

### 1.1 INHIBIT ZONES

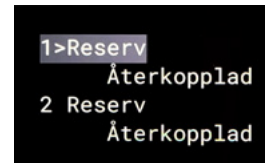
The **INHIBIT** function is used to temporarily disconnect zones and exclude them from the alarm system until the next disarming. There may be situations where you want to temporarily deactivate a zone, such as when you want to leave a window open while the system is armed. By inhibiting the zone for the specific window, you can arm the system without triggering an alarm.

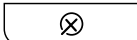
**NOTE:** It is also possible to disconnect active zones when a zone is armed. See [Active Zones](#) for more information.

Open the **INHIBIT ZONES** menu to disconnect or reconnect zones. What happens next depends on whether there are active zones or not.

## ALL ZONES ARE NORMAL

You can temporarily disconnect normal zones if you know their zone number.



1. Press Up or Down to scroll through the zones.
2. Press the zone number or use **Enter** to select a zone.
3. Change the zone status with Up and Down.
4. Confirm the changes by pressing Enter.
5. Press **Cancel/back**  twice to exit the programming.

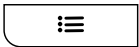

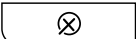
## ACTIVE ZONES

If one or more zones are active, the system displays:



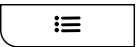

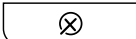
## ZONE OPTIONS INHIBIT ZONES (DISCONNECT AND RECONNECT ZONES)

### INHIBIT ZONE

- Enter supervisor code/user code
- Press **Menu** 
- Select all zones or a specific zone using the navigation buttons
- Press **Enter**  to select the zone
- *Select Menu option 1 – Zone Options*
- Select the zone you want to inhibit (disconnect)
- Under each zone, it states: *Reconnected or Inhibited*
- Press Enter to select the zone
- Displayed: *Zone X Reconnected (active)*
- Press the up button
- Displayed: *Inhibited (disconnected)*
- Press Enter
- Press **Cancel/back**  to return to the home screen

**NOTE:** The zone will remain disconnected until it is manually reconnected or until the alarm is disarmed.

### RECONNECT ZONE

- Enter supervisor code/user code
- Press **Menu** 
- Select all zones or a zone using the navigation buttons
- Press **Enter**  to select the zone
- *Select Menu option 1 – Zone Options*
- Select the zone you want to reconnect
- Under each zone, it states: *Reconnected or Inhibited*
- Press **Enter** to select the zone
- Displayed: *Zone X Inhibited (disconnected)*
- Press the up button
- Displayed: *Reconnected (active)*
- Press **Enter**
- Press **Cancel/back**  to return to the home screen

# CENTRAL STATUS

---

## 4. CENTRAL STATUS

The **CENTRAL STATUS** function lists zones where alarms or tamper alarms are ongoing, zones that have been inhibited (disconnected) or are active, plus system alarms.

There are menu options that show each of these conditions separately. However, this option can be used to check all zones that require attention.

If you have authorization, you can view the current status of the panel via menu

### 4. CENTRAL STATUS.

The following data can be displayed:

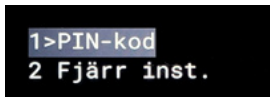
1. **VIEW OPEN ZONES:** Shows zones that do not have normal status. The zone that does not have normal status is displayed on the top line. The zone's status is displayed on the bottom line.
2. **ALARMS:** You can view and acknowledge ongoing alarms.
3. **FAULTS:** Shows active faults.



# SETTINGS

---

## 5. SETTINGS



Use the menu to change the PIN code and configure SMS and voice settings.

## PIN CODE

### 5.1 PIN CODE



Use the menu to change your PIN code.

If you have authorization, you can change your code through the **CHANGE** PIN menu.

The code policy in the alarm system can be configured in one of the following ways:

- **Codes are automatically generated by the system**

The user has the option to request a new code, but it is not possible to manually enter or change codes.

The PIN code is generated when you press **Enter** in this menu. The code is displayed once it has been generated.

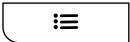

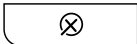
- **Codes are entered manually**

If you have permissions, you can create your own unique code. You can enter or change a code by pressing **Enter**. Press **Enter** again to confirm the code.

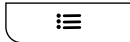

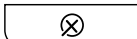
PIN codes must be unique. A PIN code cannot be assigned to more than one user. The system will not accept a code that is already in use.

## QUICK COMMANDS

### ADD CODE

- Enter supervisor code
- Press **Menu** 
- Select all zones or a specific zone using the navigation buttons
- Press **Enter**  to select the zone
- Press **7** to go to Users  
Displayed: *00 - Add user and a list of all users.*
- Select **Add user** by pressing the middle button  
Displayed: *Add – manually*
- Press **Enter**
- **Add Username** → press the middle button
- Use the numbers to select letters  
Delete a letter/space = press **0**
- Press **Enter** to save
- Add PIN code → press **02**
- Press **Enter** and enter the new code → press **Enter**
- **Verify your code** by entering the code again → press **Enter**
- Press **Cancel/back**  to go back one step
- Select the zone the code should have access to press **06** – User groups
- You can choose for the code to have access to one or more zones
- Scroll between the zones using the navigation buttons and select the zone with **Enter**
- Press **Cancel/back** to return to the home screen

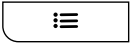

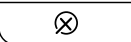
### DELETE CODE

- Enter supervisor code
- Press **Menu** 
- Select all zones or a specific zone using the navigation buttons
- Press **Enter**  to select the zone
- Press **7** to go to Users
- Enter the code location or scroll down to the user to be deleted
- Press **Enter**
- Press **10** to go to **Delete user** → press **Enter**  
Displayed: *10 = delete user >Cancel<*
- Press the up or down arrow, select >OK< by pressing **Enter**  
Displayed: *Info - User deleted*
- Press **Cancel/back**  to return to the home screen

## QUICK COMMANDS

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### ADD TAG

- Enter supervisor code
- Press **Menu** 
- Select all zones or a zone using the navigation buttons
- Press **Enter**  to select the zone
- Press **7** to go to Users
- Select an existing user or add a user ➡ press **Enter**
- If it is a new user, the username and user group also need to be added
- Press **3** to go to User Card  
Displayed: *Assign card – invalid card*
- Press **Enter**
- Swipe the tag against the number **2**  
Displayed: *Card assigned*
- Press **Cancel/back**  to return to the home screen

## QUICK COMMANDS

### ARM

Press **PIN-CODE** + 

Press **PIN-CODE** +  + **NUMBER** on the keypad for the desired zone  
+ 

Read more in detail under [Arm zones via control panel](#).

### ARM WITH TAG

Hold your tag in front of the reader on number 2 

When Disarmed, it becomes Armed

**NOTE:** This is by default in our template.  
Check this with the installer as there are different programming options.

### PARTIAL ARM

In the control panel, select the desired partial arming:

```
1>Del-till 1
2 Del-till 2
```

Press **PIN-CODE** + 

(If a perimeter protection is not set, an error message will be displayed if you try to arm)

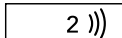
### DISARM

Depending on how the system is configured, you can recognize if a zone is armed by the LED on the control panel lighting up. If the screensaver has been activated, only the main LED will light up. The system status is displayed on the screen after a valid PIN code has been entered.

Press **PIN-CODE** + 

Press **PIN-CODE** +  + **NUMBER** on the keypad for the desired zone  
+ 

### DISARM WITH TAG

Hold your tag in front of the reader on number 2 

When Armed/Partially Armed, it becomes Disarmed

**NOTE:** This is by default in our template.  
Check this with the installer as there are different programming options.

### FORCED ARM

Press supervisor code

Press 

**Green house** = zone ready. **Yellow house** = zone not ready.

To arm the alarm even if the zone is not ready, press 


Then it will show which alarm component is not ready for arming.

Press  to arm.


## QUICK COMMANDS

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### INCREASE AND DECREASE VOLUME ON THE CONTROL PANEL

- Press and hold **Cancel/back** 
- Scroll up or down with the navigation buttons



### RESET A FIRE ALARM

- Press and hold the function button 
- Press the **number 2** at the same time

### INCREASE AND DECREASE LIGHTING ON THE CONTROL PANEL

- Press and hold the function button 
- Scroll up or down with the navigation buttons

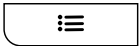

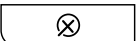
### COMMUNICATION TEST

- Press and hold the function button 
- Press the **number 1** at the same time
- Enter the supervisor code
- Press **Enter**  twice
- The display shows: Calling LC → *Call successful*
  - a. If the call fails → first check the network connection and then call Customer Service for verification.

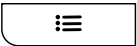


## QUICK COMMANDS

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### INHIBER SECTION

- Enter supervisor code/user code
- Press **Menu** 
- Select all zones or a specific zone with the navigation buttons
- Press **Enter**  to select the zone
- *Select Menu option 1 – Zone options*
- Choose which zone you want to inhibit (disconnect)
- Under each zone it says: Restored or Inhibited
- Press **Enter** to select the zone  
Displayed: *Zone X Restored (active)*
- Press the up button  
Displayed: *Inhibited (disconnected)*
- Press **Enter**
- Press **Cancel/back**  to return to the home screen

### RESTORE ZONE

- Enter supervisor code/user code
- Press **Menu**  Select all zones or a specific zone with the navigation buttons
- Press **Enter**  to select the zone
- *Select Menu option 1 – Zone options*
- Choose which zone you want to restore  
Under each zone it says *Restored or Inhibited*
- Press **Enter** to select the zone  
Displayed: *Zone X Inhibited (disconnected)*
- Press the up button
- Displayed: *Restored (active)*
- Press **Enter**
- Press **Cancel/back**  to return to the home screen

## OPTIONAL COMPONENTS

### ACCESS CONTROL SYSTEM/DOOR ENVIRONMENT /CARD READER

With an access control system, the service is integrated with the SDPRO alarm system. The access control solution provides keyless entry using a card, tag, or mobile app, and is part of our ecosystem for security and access management.

#### CARD READER LED INDICATORS

LED Position	Color	Description
Left	Green	The system is disarmed
	Red	ATS125x: The system is armed
	Green/Red flashing	Valid tag/card presented
	Green flashing	Door open time
Middle	Orange	ATS4000: System not ready ATS125x: Always on
Right	Red flashing	Alarm



## OPTIONAL COMPONENTS

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### OPEN DOOR

To open a door using the card reader:

Present your tag/card to the card reader. The tag/card should be placed in the center of the reader, i.e., over the **numbers 3, 4, 5, 6, 7, 8**.

Some configurations require entering a code after presenting your tag/card. If so, this has been programmed by an installer and communicated to you.

### ARM/DISARM

To arm the alarm system using the card reader:

Press: # code #

To disarm the alarm system using the card reader:

Press: # code #





Securitas Direct Pro is a free app available in App Store and Google Play.  
For facilities with requirements according to SSF130:9, the function can be deactivated.

